



Recession... Taking Its Toll

Credit Crunch Tracking

March 2011

The Recession is taking its toll on us...



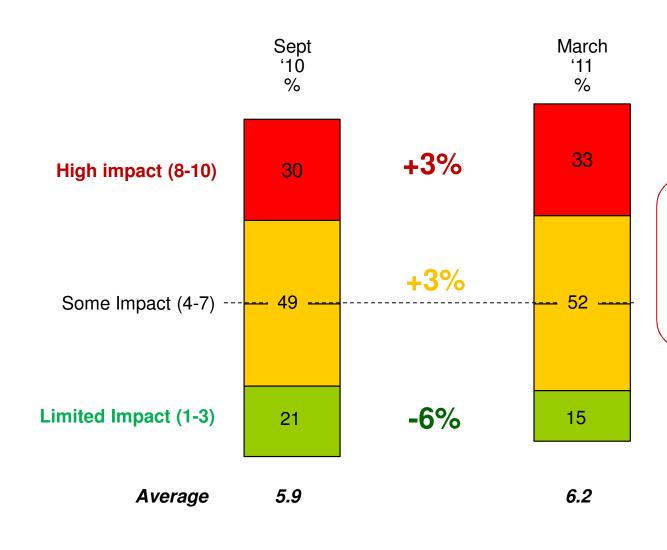
- The longevity of the recession is taking its toll on us, resulting in declining personal outlook, quality of life and monthly spend intentions.
- There are continuously declining expectations of the World Economy.
- ✓ However, expectations for the Irish economy have improved post-election.



The change in Government has yet to change our personal outlook on the recession

Personal Recession Impact – Overall



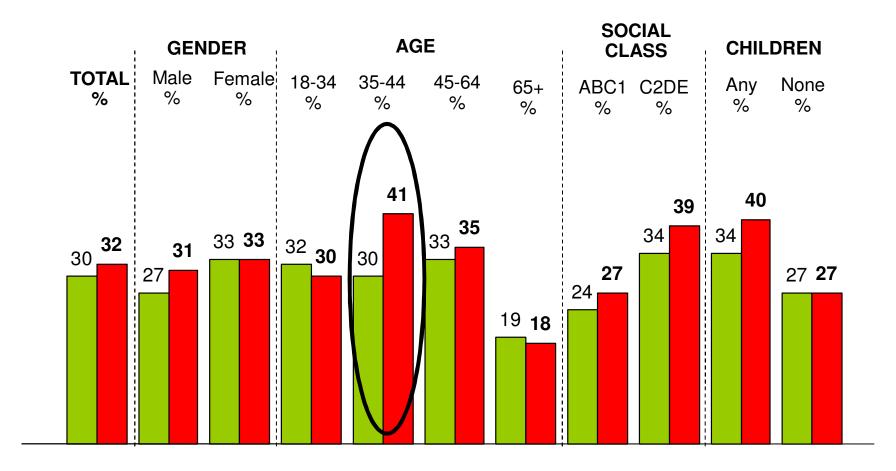


Slightly more people feel impacted overall by the recession compared to September

Personal Recession Impact Overall – Net High Impact (8-10)

Sept March '11

C



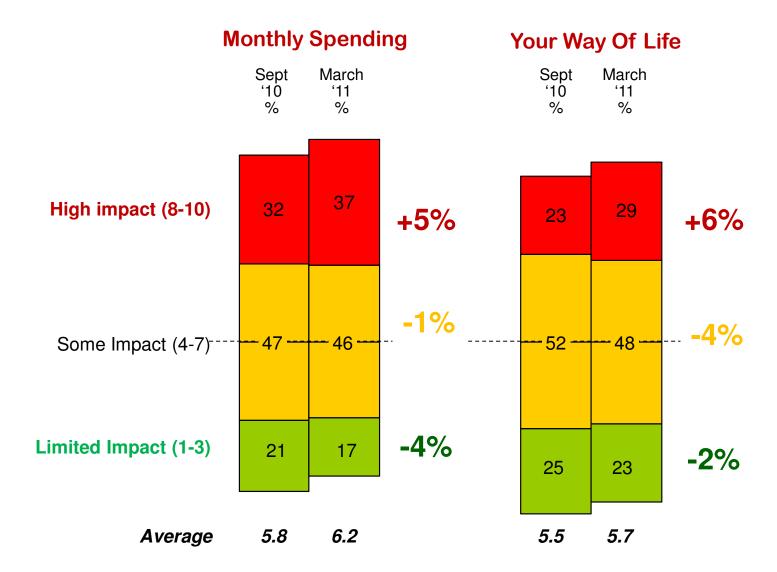
The 35-44 year olds feel more impacted overall by the recession than any other demographic group and are considerably more pessimistic now than in September.



Our monthly spending, way of life and job security have all taken a hit since September

Impact of Recession on....





Impact of Recession on Job Security





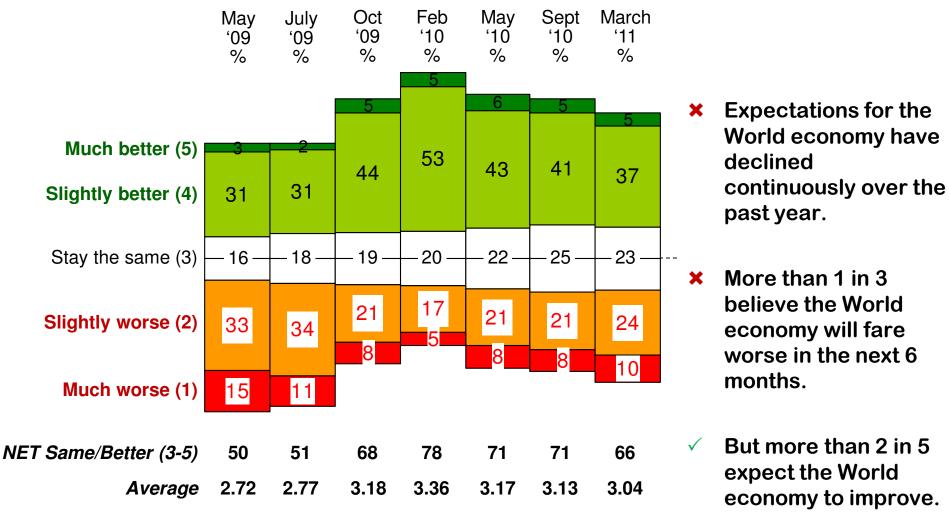




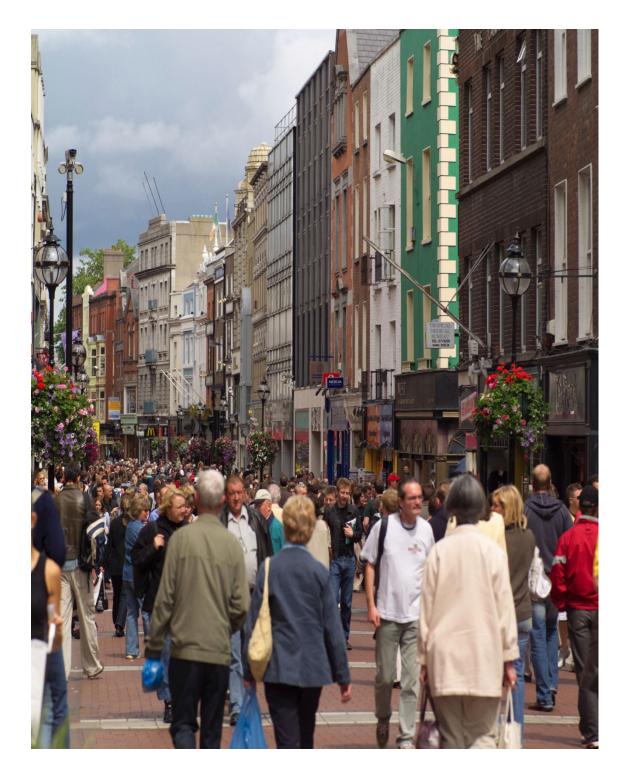
Slightly more negative expectation of the World Economy is impacting our lack of optimism

How do you expect the World economy to fare in the next 6 months?





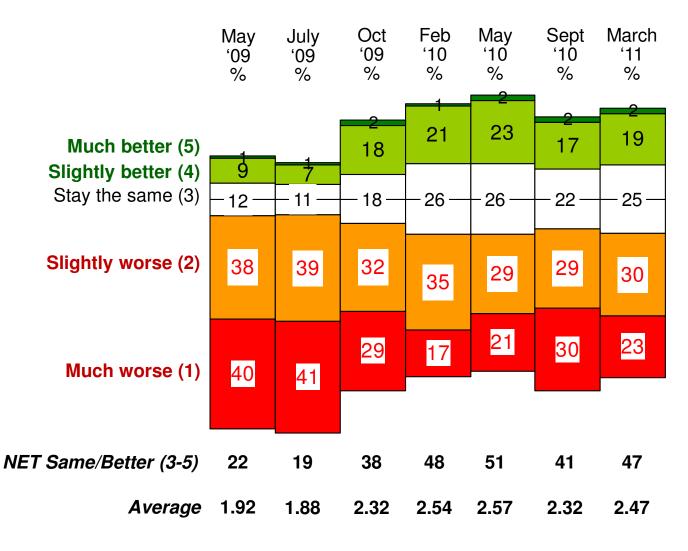




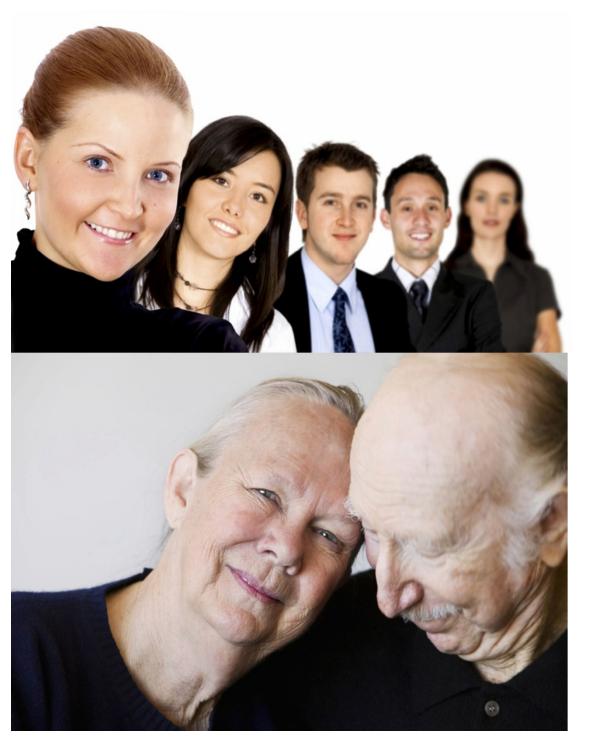
But our expectation for the Irish economy has improved after the election

How do you expect the Irish economy to fare in the next 6 months?





- More than 1 in 5 expect the economy to improve over the next 6 months.
- Almost half do not expect the economy to worsen over the next 6 months.



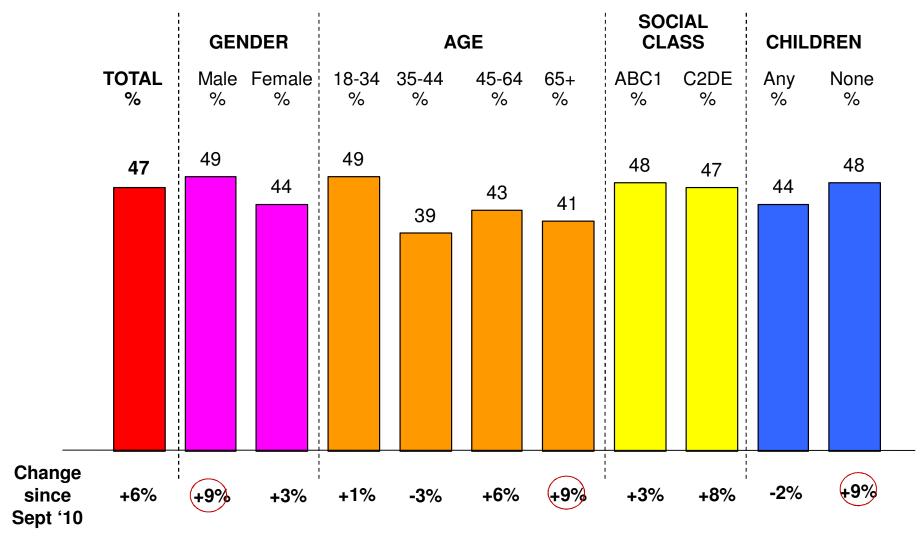
Once again, higher expectation is evident among the youth.

But the largest increase in expectation since September is among the elderly.

Expectations for the Irish economy 6 months from now

C

% Stating they believe it will be the same or better (3-5)





Stability expected for job market...

.. but some foresee a worsening house market.

How do you expect the Housing and Job markets to fare in the next 6 months?

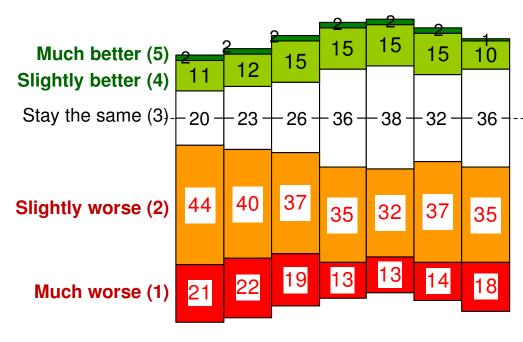


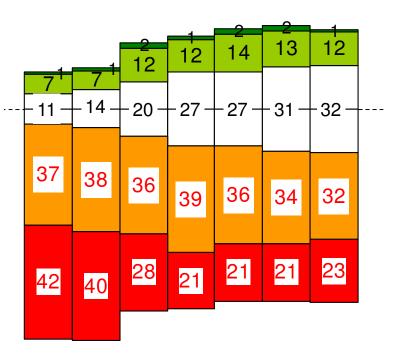
The Housing Market 6 months from now?

May July Oct Feb May Sept Mar '09 '09 '09 '10 '10 '10 '11 % % % % %

Job security 6 months from now?

July Oct Feb May Sept Mar May '09 '09 '09 10 10 10 111 % % % % % % %





NET Same/Better (3-5) 33 37 43 53 55 49 47

Average 2.29 2.32 2.43 2.59 2.60 2.55 2.40

19 22 34 40 42 45 45 1.85 1.89 2.24 2.34 2.39 2.40 2.37



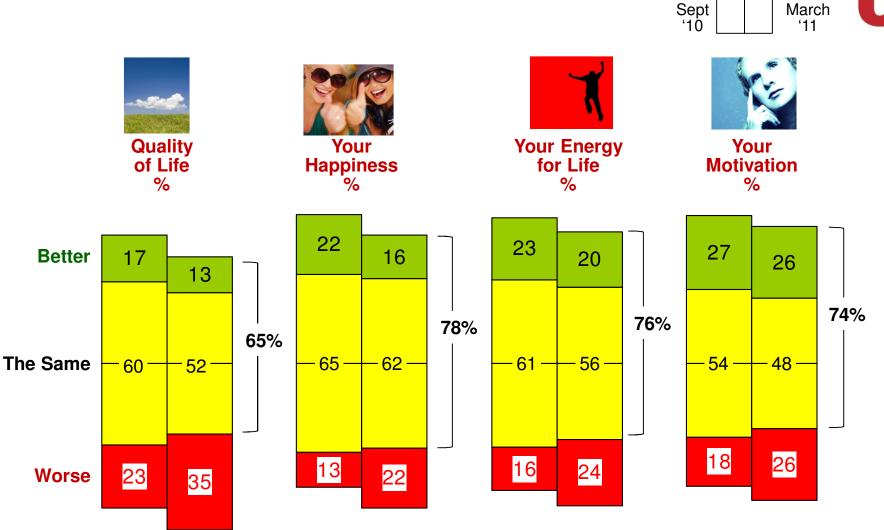
Our happiness remains high in spite of the recession.

But we see a decrease since September.

Change Compared To Same Time Last Year in



March

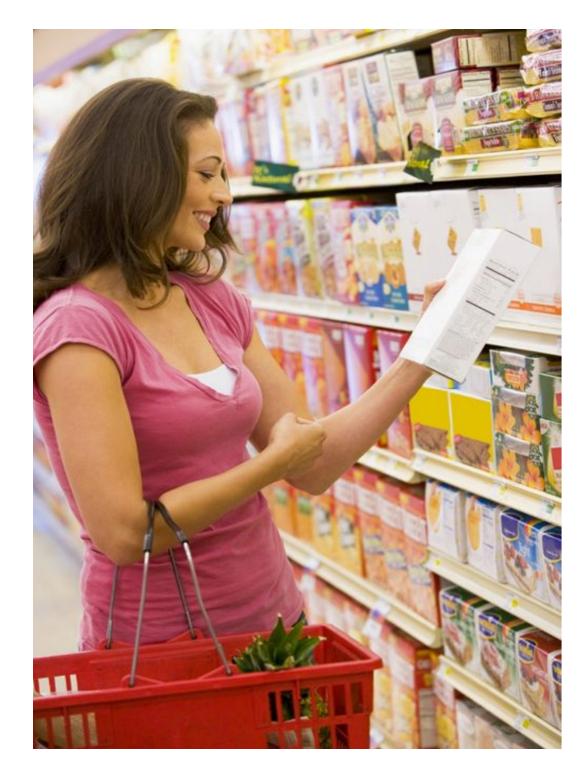


Less than 1 in 4 claim their happiness has decreased since the same time last year. But more than 1 in 3 feel their quality of life has declined.

Change Compared To Same Time Last Year Analysed by key demographics

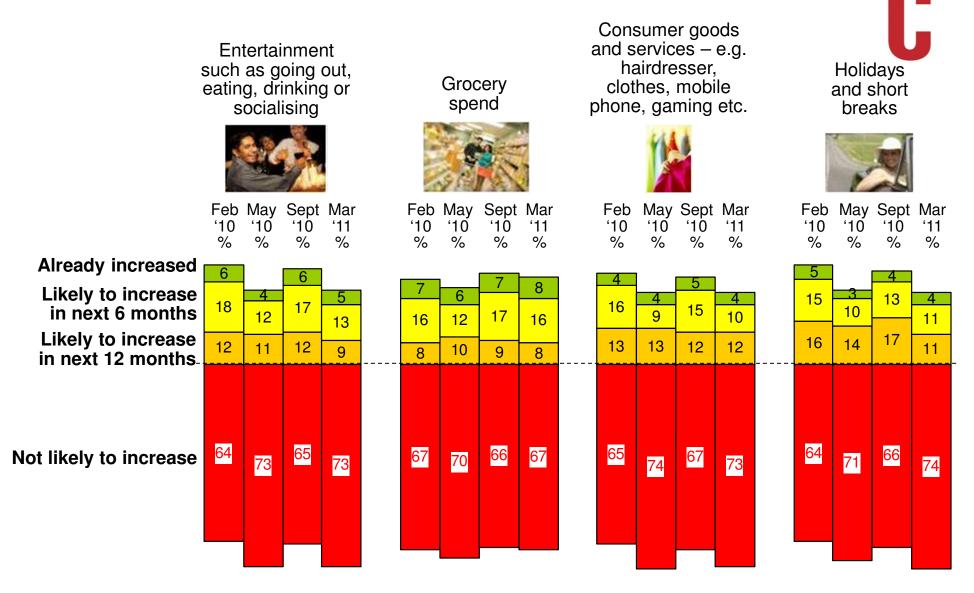
% Better/Same as same time last year	Quality of Life	Your Happiness	Your Energy for Life	Your Motivation
Total	65	78	76	74
Gender				
Male	68	81	78	78
Female	61	76	75	69
Age				
18-34	66	76	77	76
35-44	56	70	72	69
45-64	60	78	76	71
65+	82	93	80	77
Social Class				
ABC1	67	81	80	78
C2DE	62	76	73	69

The 35-44 year olds have seen greater negative impact on quality of life and happiness compared to a year ago.



The uncertainty is holding our spending back...

Likelihood to increase spend in...



A return to cautiousness is seen in March, after positive spend expectation recorded in September.

(21)

The 18-34 year olds are most likely to increase spend again...











% Likely to increase spend in next 12 months	Entertainment	Grocery Spend	Consumer Goods/ Services	Holidays/ Shorter Breaks
Total	22	24	22	22
Gender				
Male	21	24	19	22
Female	23	22	25	22
Age				
18-34	32	29	26	25
35-44	15	24	19	29
45-64	17	18	18	21
65+	16	22	17	19
Social Class				
ABC1	22	25	22	25
C2DE	23	23	22	18



Summary...



- Expectation for how the Irish economy will fare over the next 6 months has improved after the election.
- But the longevity of the recession and a continuous decline in expectations of the World Economy are holding us back.
- The duration of the recession is taking it's toll on us with declines in our quality of life, happiness and spending intention.
- Good news is required to change the current pessimistic outlook and increase spend.



Methodology – RED Express



- 1,000 telephone interviews (CATI)
 using a random digital sample to
 ensure coverage of all households,
 including ex-directory.
- Quotas were set and data weighted to ensure a national representative sample of the population aged 18+ years.
- This is the 10th wave of the credit crunch tracking – fieldwork was conducted the 7th-9th March 2011.